

Error Page "Caution: You were sent to this page from an unverified source" KnownIssue - 2569057

This article applies to:

We are receiving reports of navigating the app and trying to edit and save records returning a error page that looks like the below image. If you see this page please navigate to the known issues page

<https://knownissues.keap.com/> and submit a report under the issue labeled "Error Page "Caution: You were sent to this page from an unverified source".

There was routine maintenance done that conflicted with the User cache and caused this issue.

The Workaround for this issue is to clear your browser cache and cookies. Make sure when doing this step that you understand what you are checking off. We only need cache and cookies cleared. If you choose to clear other options from this page that is great but it could cause some headaches if you clear say login passwords etc... We also need you to do a hard reload of the page. A hard reload is (Shift, F5) or (Ctrl, Shift, R) on PC and (Cmd, Shift, R) on MAC.

Here is an article that will help walk through clearing cache on most browsers

<https://www.refreshyourcache.com/en/home/>

