

WePay Merchant Error Codes

This article applies to:

[Max](#)

[Max Classic](#)

WePay closed its UK operations in August 2023. Customers will not be able to add a new WePay connection to their Keap account. There will be more information to come.

Occasionally, you may experience a credit card payment failure with an order. A payment can be declined for various reasons. Below, is a list of the most common decline errors specific to the WePay merchant account. [Click here](#) for a complete list of error codes.

Payment Error Codes

- **2001:** The AVS check on the payment failed (invalid billing address).
 - **2002:** The card type is not supported by the Merchant.
 - **2003:** The issuing bank indicated that the card is not supported.
 - **2004:** The issuing bank declined the charge but did not tell us why (generally due to a fraud check on their side).
 - **2005:** The payment method does not have sufficient funds to make the payment.
 - **2006:** The card has been lost or stolen.
 - **2007:** The card has expired (some issuing banks don't care though and we only care if they do).
 - **2008:** Some of the card data was invalid (CVV, expiration date, card number, name on card).
 - **2009:** The credit_card object is in an invalid state for that action.
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