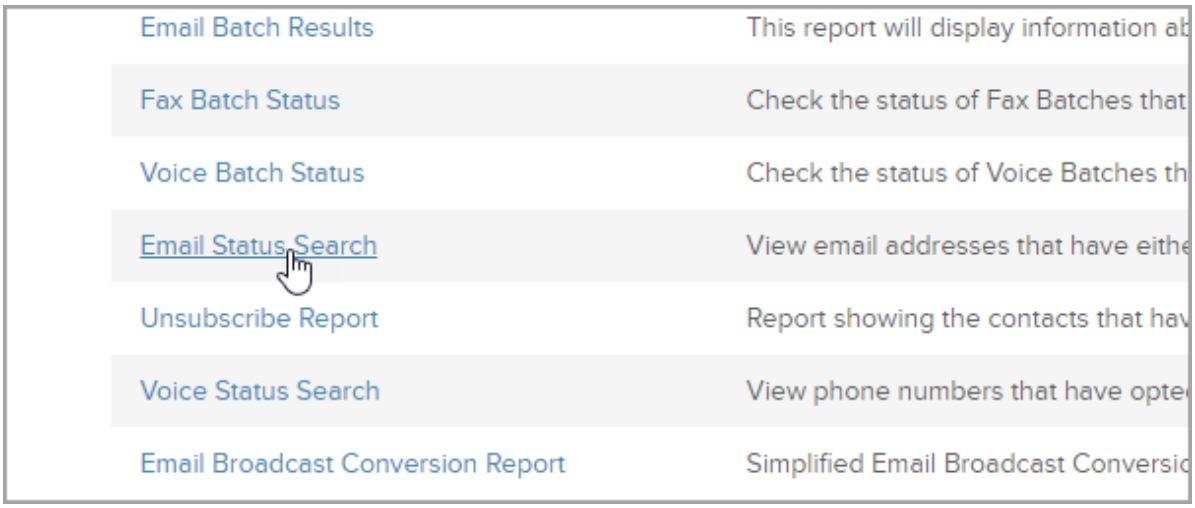
How to search for unengaged contacts

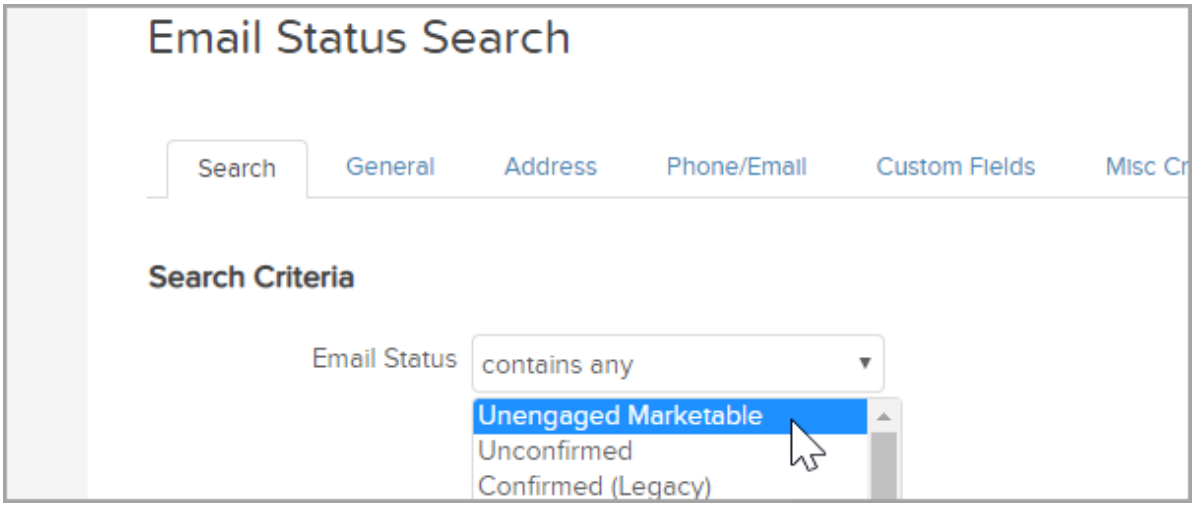
If you have reviewed List hygiene, then you may want to see if you have unengaged contacts in your app.

1. Navigate to **Marketing** and click **Reports.**
2. Click on **Email Status Search** to open the report.



   If your app brings you to a list of search results, click the **New Search** button.

3. In the **Email Status** drop-down, select **Unengaged Marketable.**



4. Click **Search.**
5. The search results include all contacts which are unengaged and in danger of not being sent marketing emails in the future. Check out the article, Remove contacts unengaged more than 1 year from email marketing.