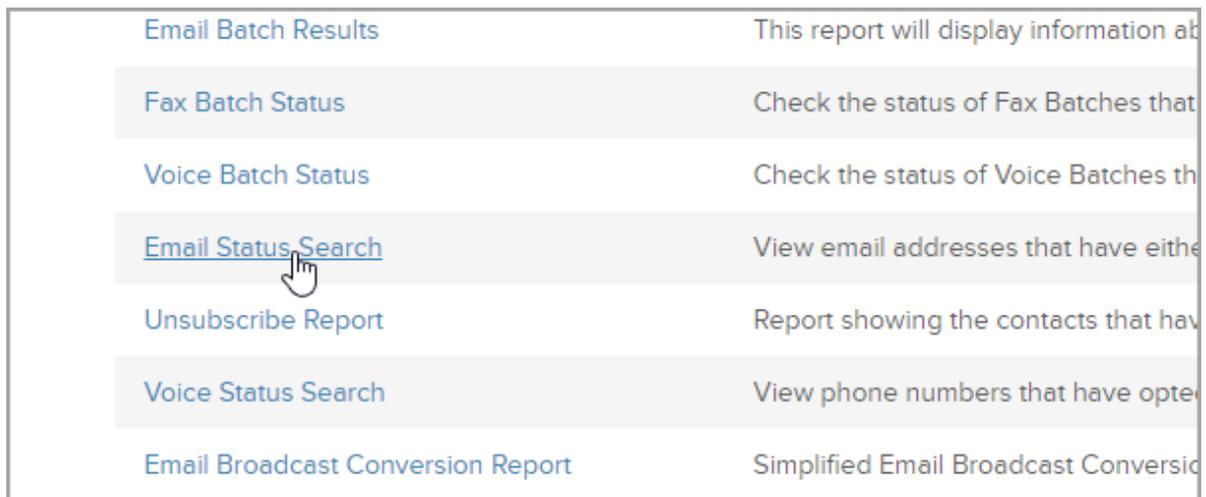


How to search for unengaged contacts

If you have reviewed [List hygiene](#), then you may want to see if you have unengaged contacts in your app.

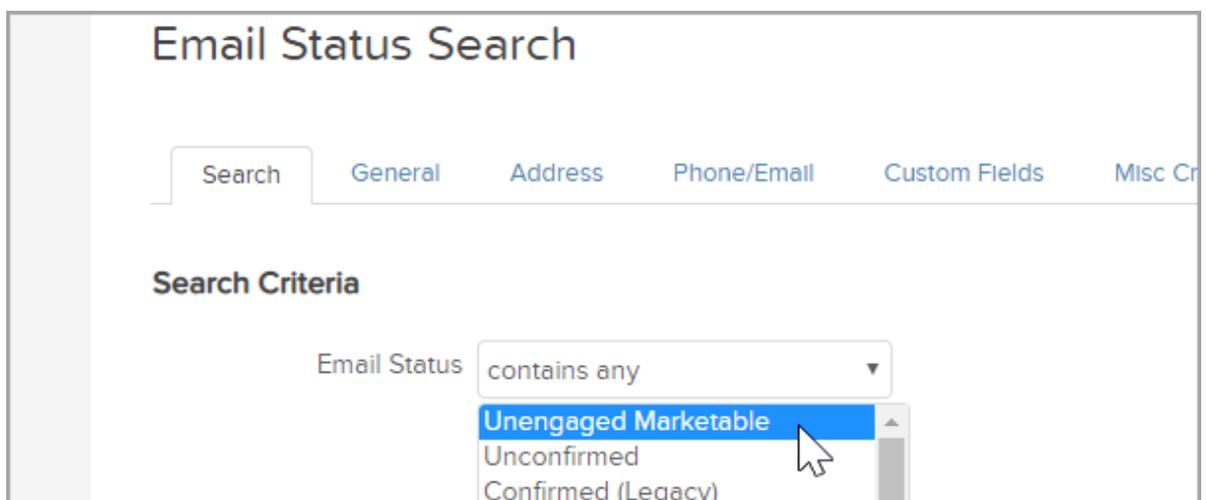
1. Navigate to **Marketing** and click **Reports**.
2. Click on **Email Status Search** to open the report.



Email Batch Results	This report will display information ab
Fax Batch Status	Check the status of Fax Batches that
Voice Batch Status	Check the status of Voice Batches th
Email Status Search	View email addresses that have eithe
Unsubscribe Report	Report showing the contacts that hav
Voice Status Search	View phone numbers that have opte
Email Broadcast Conversion Report	Simplified Email Broadcast Conversio

If your app brings you to a list of search results, click the **New Search** button.

3. In the **Email Status** drop-down, select **Unengaged Marketable**.



Email Status Search

Search General Address Phone/Email Custom Fields Misc Cr

Search Criteria

Email Status contains any

- Unengaged Marketable
- Unconfirmed
- Confirmed (Legacy)

4. Click **Search**.
5. The search results include all contacts which are unengaged and in danger of not being sent marketing emails in the future. Check out the article, [Remove contacts unengaged more than 1 year from email marketing](#).