# Receivables Report %

The Receivables report shows you a detailed list of orders with a balance due. It is intended to help you keep an eye on your cash flow. The report searches all invoices that have a payment plan including those with unpaid invoices.

## Find the Report

- 1. Go to E-Commerce > Reports in the main navigation
- 2. Click Receivables

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All Sales (Itemized) Report	This is an itemized report for each sale.
Monthly Receivables	This report shows all money that should be collected
Daily Receivables	This report shows all money that should be collected
Receivables	This report shows all payment plan items that are du
Monthly Payments	This report shows all money that was collected (grou
Daily Payments	This report shows all money that was collected (grou

### Available Search Criteria

• Invoice ID - Enter a specific invoice id

Search Criteria	
Invoice Id	
Date Due 07-01-2015 🔤 - 07-18-2019	, ,
Bal Due greater than    O.01	\$
Search Reset Filters	

• Date range - The date range you are looking for

Search C	riteria
Invoice Id	
Date Due	07-01-2015 07-18-2019
Bal Due	greater than • 0.01 \$
Search	Reset Filters

• Bal Due - Enter the criteria if you are looking for a specific balance due based on the amount:equals, not equals, greater than, less than, greater or equal, less or equal, is empty, is filled

Search Criteria		
Invoice Id		
Date Due 07-01-20	07-18-2019	
Bal Due greater t	han 🔻 0.01	\$
Search Reset	Filters	

Lead source

Receivabl	es
Search	Alsc Criteria Custom Fields Columns
Lead Source	contains any 🔻
	Type to search
Tags	With ANY of these Tags 🔹

• Tags

Lead Source	contains any	T
	Type to search	
Tags	With ANY of these Tags	¥
	Type to search	
Tags 2	With ANY of these Tags	¥
	Type to search	
Main Search		

• Products

		-	
Product Ids	contains any		۳
	Type to search		
Promo Code	starts with	T	
Source	contains any		۳
	Online Offline	*	

#### Customize your report

1. To create a customized summary us the  ${\color{black} \textbf{Columns}}$  tab

ceivables			
Search Misc Crite		Columns	
omize Columns on Search	Results		
om Columns:		Available Fields:	
ontact	<b>~ ~</b> ×	Id  Contactid	

2. This report displays results by invoice. "Sale" will link to that invoice. To add it to your results, click **Sale** and then click the double arrows. Other column options customer name. sale total, payment due, billing address, Shipping, Referral partner id, Promo code, Source, Product ids,Products, Job class, Promo, Return, Auto charge, Date sent, Lead Source, Tag ids, Link, and Custom fields.

			Id	
Contact	~ ~ ×		Contactid	Î
			Sale	
Pmt due	∧ ∨ ×	-	Description	
Data dua	A 14 Y		Name	
Date due	• • • •		Firstname	
Balance			Lastname	
Balance			Spouse name	
Sale total	<b>~ ~</b> ×	11	Phone	
		J.	Batch email address	
Auto pay	∧ ∨ ×	0	Billing street address 1	
			Billing street address 2	

**Pro-Tip:** If you are running multiple searches make sure to click the "Reset filters" to clear the previous criteria.

			S	ub start date
Sort By:	Please select one	•	Then By:	Please select o
Group By:	Please select an option	۳		
Search	Reset Filters			

#### Invoices with a balance

To pull all invoices with a positive balance make sure to set the Bal Due to greater than \$0.01

Invoice Id		
		_
Date Due 07-01-2014 07-22-2019	e 07-01-2014 . 07-22-2019 .	
Bal Due greater than • 0.01 \$	\$ e greater than • 0.01	\$

Important notes: In Infusionsoft, sales totals represent gross sales. In order to see net sales, you will need to export a sales totals report along with the credits issues report.

The credits issued report will contain any manual credits you have recorded along with any refunds you have made through Infusionsoft. If you issue a refund or credit outside of Infusionsoft, be sure to record this in Infusionsoft if you are using Infusionsoft for bookkeeping purposes

Note! For questions about how to use this feature, please contact our Support Team. To provide feeback on the accuracy of this article, use the form below.