

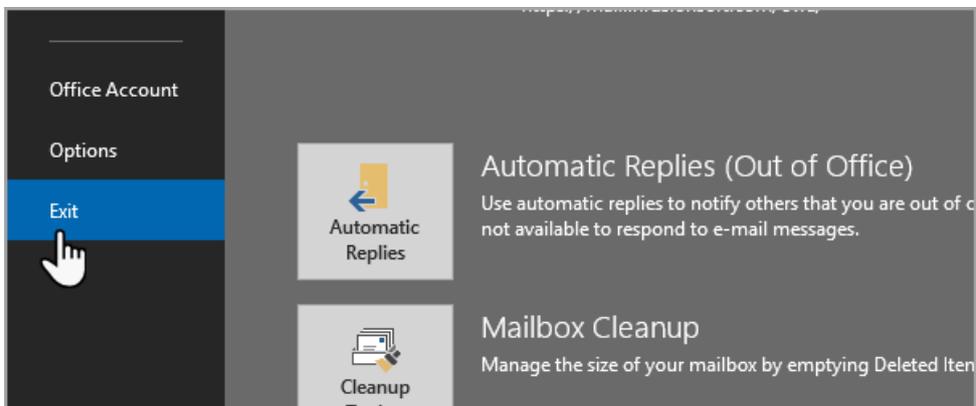
# Uninstall Sync for Outlook Plugin

This article applies to:

**Important!** The Sync for Outlook plugin has been discontinued, is no longer supported, and is unable to sync data from Max Classic applications as of October 2nd 2021. We recommend using the new [Email Sync](#) tool that is built in to Keap and automatically syncs either an Outlook or Gmail account with your Keap application.

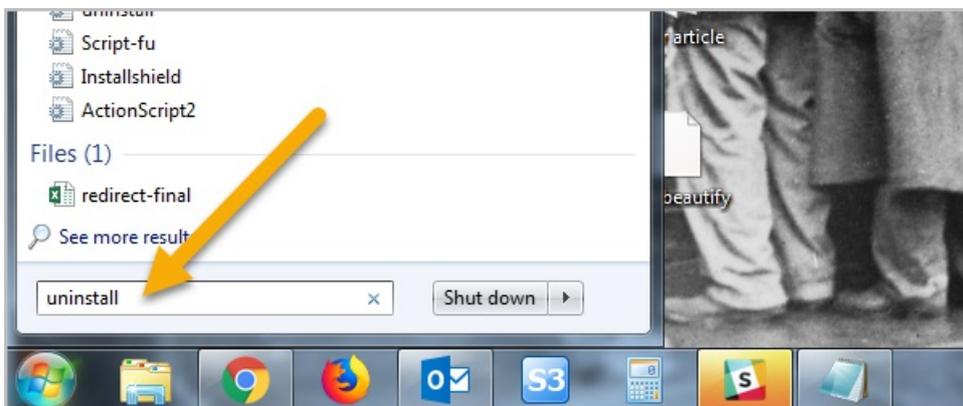
## Uninstall Steps

1. Close Outlook

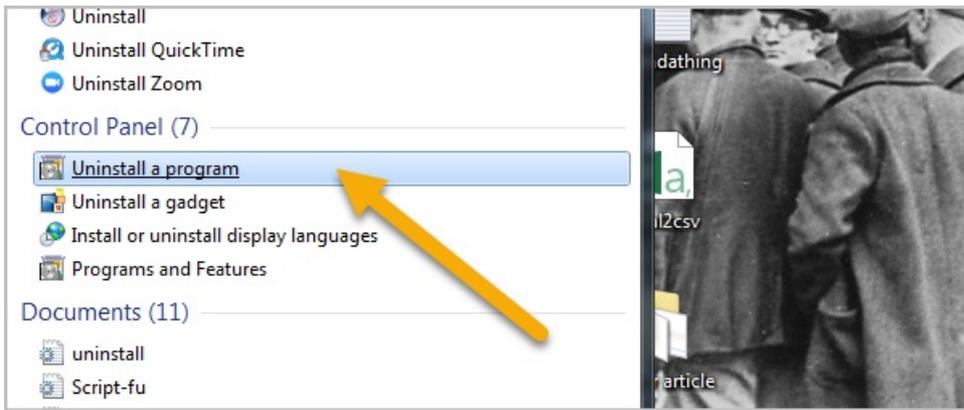


**Note!** Do not open Outlook again until the END of this guide.

2. Click on the start menu and type **Uninstall**



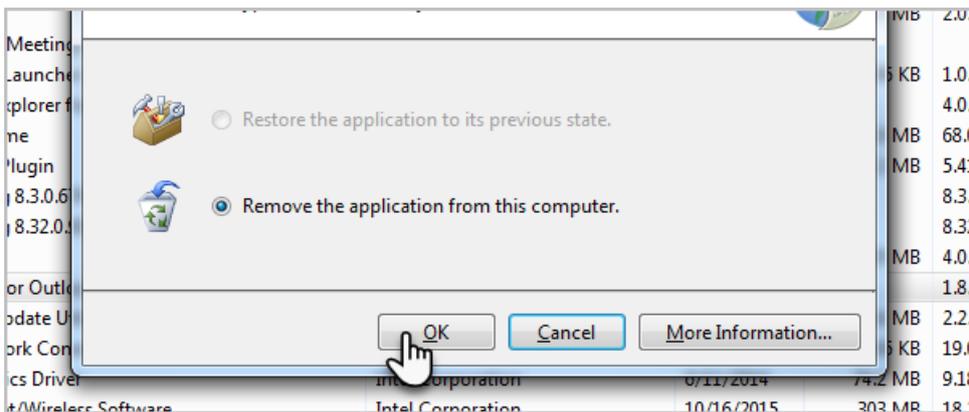
3. Find and click on **Uninstall a program**



4. Double-click on Infusionsoft for Outlook

CloudBerry Explorer for Amazon S3 4.0.4	CloudBerryLab	11/25/201
Google Chrome	Google, Inc.	8/1/2018
Google Talk Plugin	Google	12/17/201
GoToMeeting 8.3.0.6749	CitrixOnline	4/21/2017
GoToMeeting 8.32.0.9167	LogMeIn, Inc.	7/29/2018
HipChat	Atlassian Inc	4/7/2016
<b>Infusionsoft for Outlook</b>	<b>Infusionsoft</b>	<b>3/8/2018</b>
Intel Driver Update Utility	Intel	10/16/201
Intel(R) Network Connections Drivers	Intel	9/18/2014
Intel® Graphics Driver	Intel Corporation	6/11/2014
Intel® PROSet/Wireless Software	Intel Corporation	10/16/201
Java 7 Update 79	Oracle	1/16/2017
Java 7 Update 79 (64-bit)	Oracle	1/16/2017

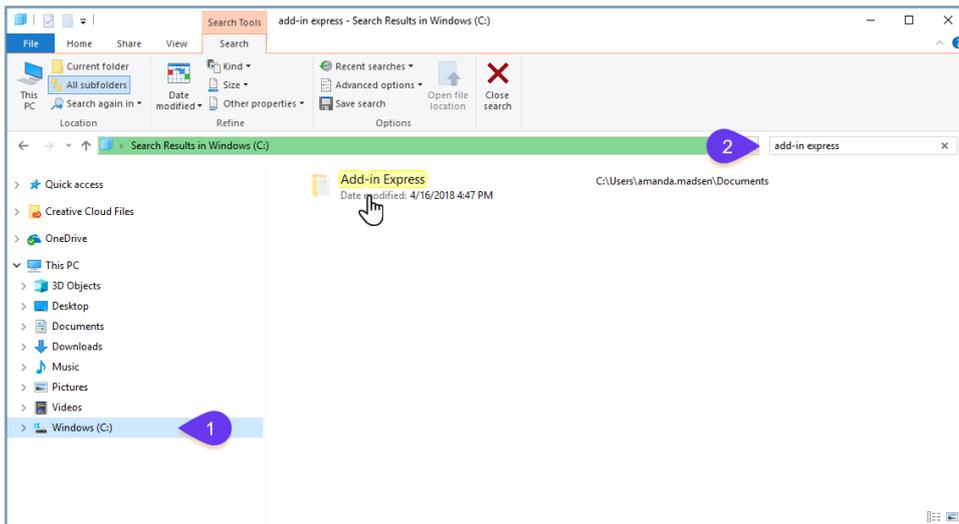
5. When the dialog box pops-up, click OK to remove the application from your computer.



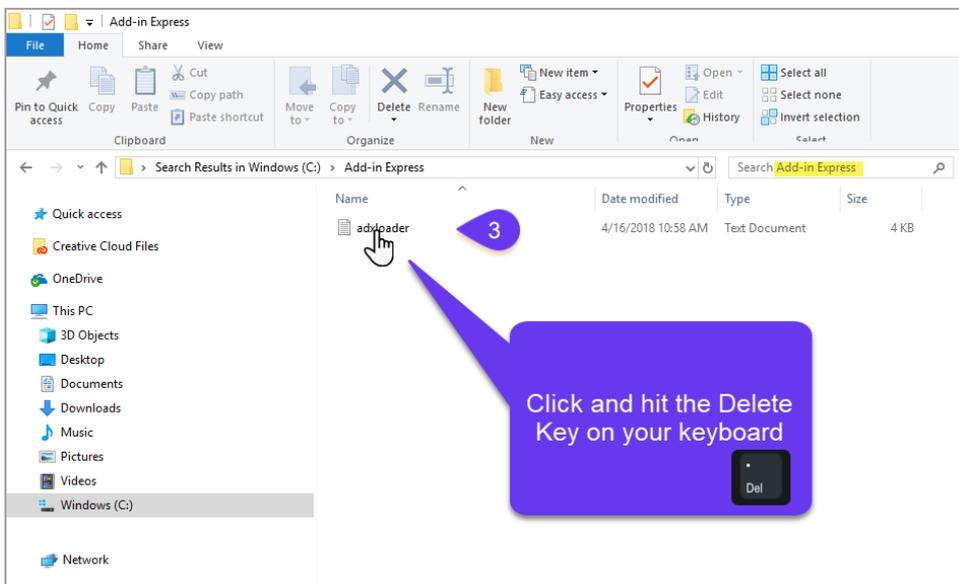
Pro Tip! Click images to view larger

6. Navigate to Windows (C:) drive and in the top right search type "Add-in Express"

a. Double click the Add-in Express folder

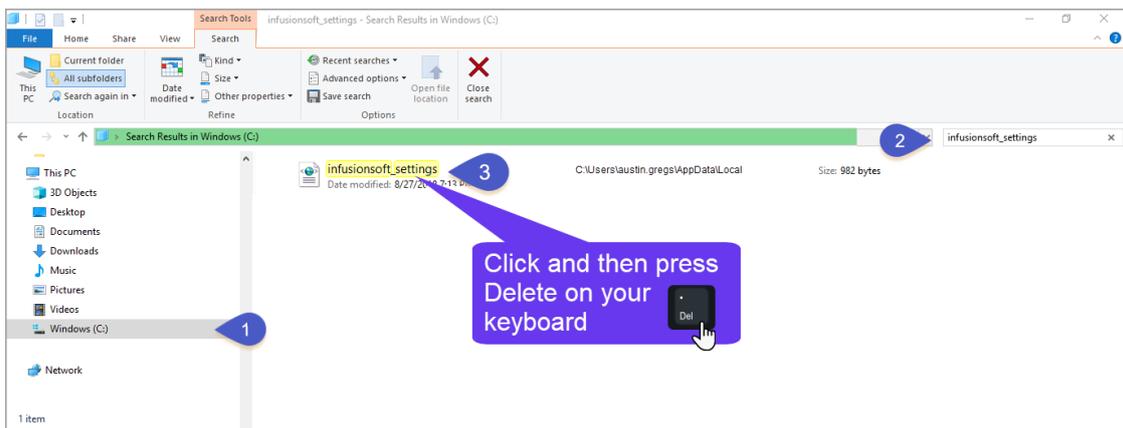


b. Delete adxloader.txt file



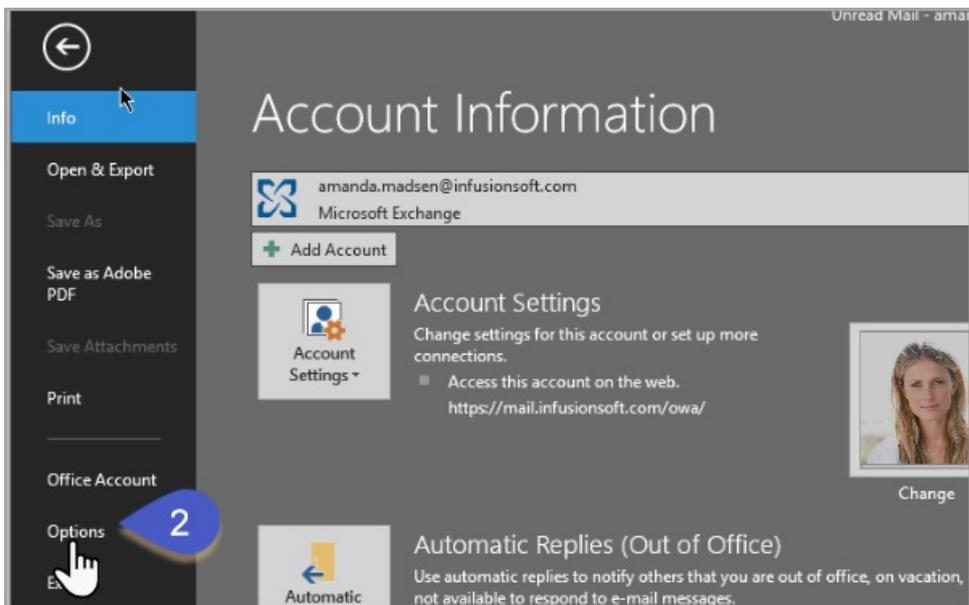
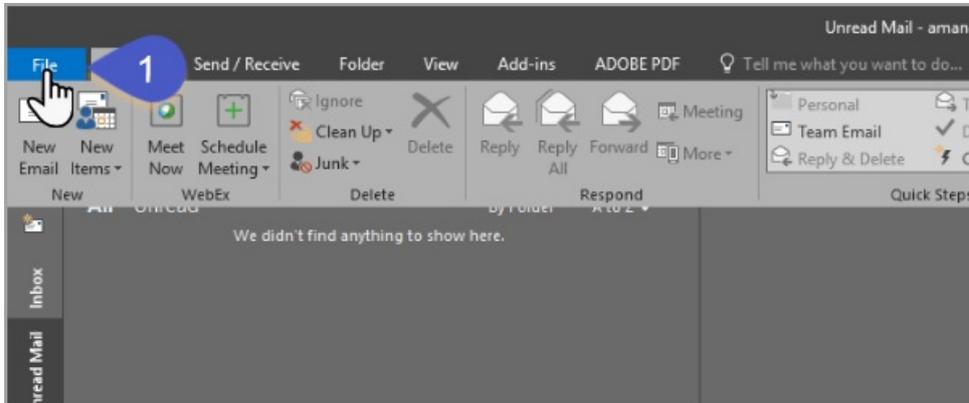
7. Navigate back to **Windows (C:)** drive and in the top right search type "**infusionsoft\_settings**"

8. Click the "**infusionsoft\_settings**" file and Delete

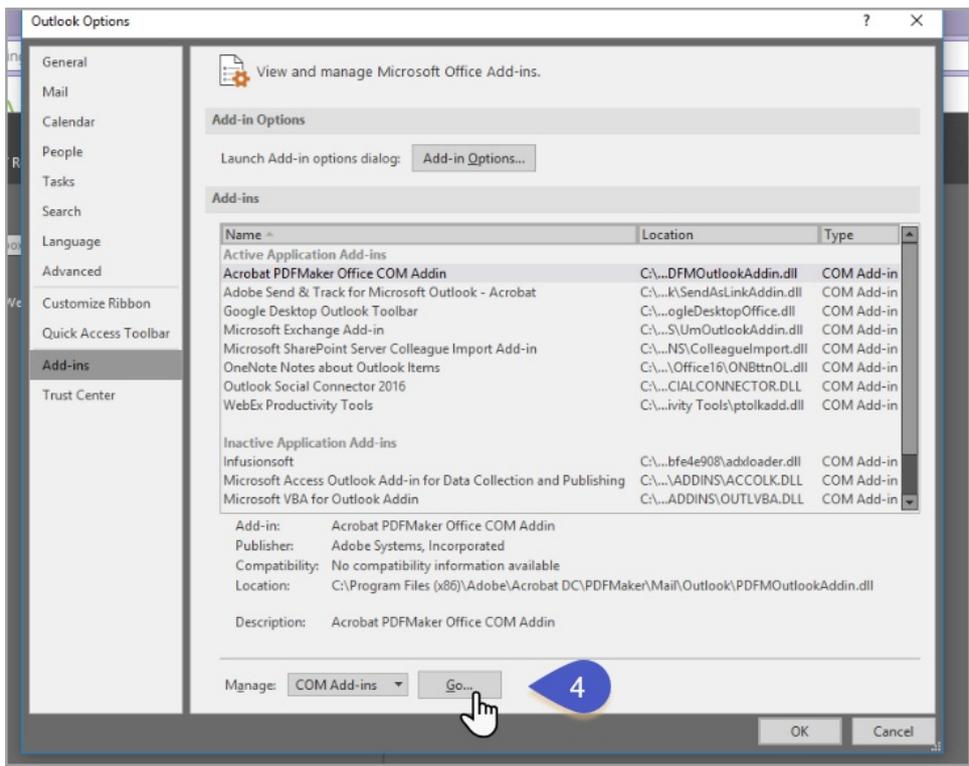


# Missing Sidebar

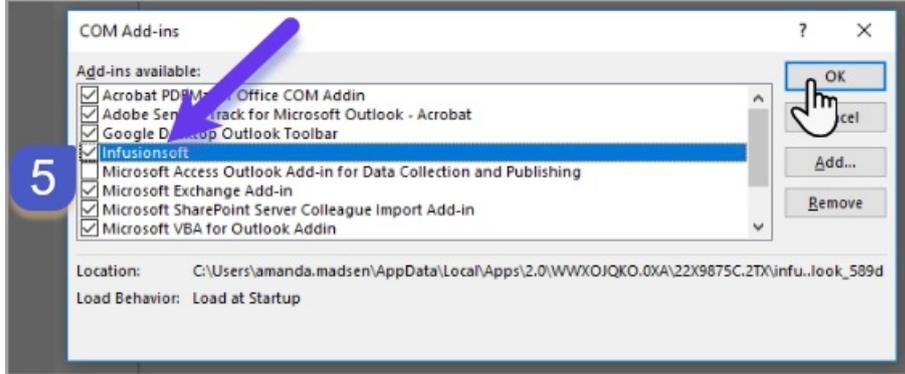
1. Click File > Options



2. Click Add-ins > Go



3. Check the box next to **Infusionsoft** and click **OK**



4. Go to the **Home** tab and from the **Infusionsoft** drop down select "Show Sidebar"

