Uninstall Sync for Outlook Plugin %

This article applies to:

Important! The Sync for Outlook plugin has been discontinued, is no longer supported, and is unable to sync data from Max Classic applications as of October 2nd 2021. We recommend using the new **Email Sync** tool that is built in to Keap and automatically syncs either an Outlook or Gmail account with your Keap application.

Uninstall Steps

1. Close Outlook



Note! Do not open Outlook again until the END of this guide.

2. Click on the start menu and type Uninstall

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uninstall × Shut down →	BIT
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3. Find and click on Uninstall a program



4. Double-click on Infusionsoft for Outlook

CloudBerry Explorer for Amazon S3 4.0.4	CloudBerryLab	11/25/201
💷 Google Chrome	Google, Inc.	8/1/2018
💷 Google Talk Plugin	Google	12/17/201
🍪 GoToMeeting 8.3.0.6749	CitrixOnline	4/21/2017
(8) GoToMeeting 8.32.0.9167	LogMeIn, Inc.	7/29/2018
🔘 HipChat	Atlassian Inc	4/7/2016
Contract for Outlook	Infusionsoft	3/8/2018
掃 Intel Driver Update Utility 🛛 😽	Intel	10/16/201
■Intel(R) Network Connections Drivers	Intel	9/18/2014
🔚 Intel® Graphics Driver	Intel Corporation	6/11/2014
Intel® PROSet/Wireless Software	Intel Corporation	10/16/201
🕌 Java 7 Update 79	Oracle	1/16/2017
🛃 Java 7 Update 79 (64-bit)	Oracle	1/16/2017

5. When the dialog box pops-up, click **OK** to remove the application from your computer.

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Pro Tip! Click images to view larger

- 6. Navigate to Windows (C:) drive and in the top right search type "Add-in Express"
 - a. Double click the Add-in Express folder

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b. Delete adxloader.txt file



7. Navigate back to Windows (C:) drive and in the top right search type "infusionsoft_settings"

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8. Click the "infusionsoft_settings" file and Delete

Missing Sidebar

1. Click File > Options





2. Click Add-ins > Go



3. Check the box next to ${\sf Infusionsoft}$ and click ${\sf OK}$



4. Go to the Home tab and from the Infusionsoft drop down select "Show Sidebar"

