

Contact Time Zone and Language

This article applies to:

[Max Classic](#)

Pro-Tip!

[Click here](#) to see a comprehensive document regarding Time Zones in Keap.

See your customers' local time and language so that you can make a personal connection from the start.

- When new contacts fill out a web form, order form, shopping cart, pay a quote, or pay an invoice, Keap captures the time zone in the contact record.
- When contacts submit a web form, Keap captures the language.

You can manually change a contact's language and time zone:

1. Find Global Location in the general tab of the contact record above the tags section.
2. Select from the Language and Time Zone drop-down options.
3. Save the contact record.

Global Information

Language	<input type="text" value="English (United States)"/>
Time Zone	<input type="text" value="(GMT -07:00) Phoenix"/>