

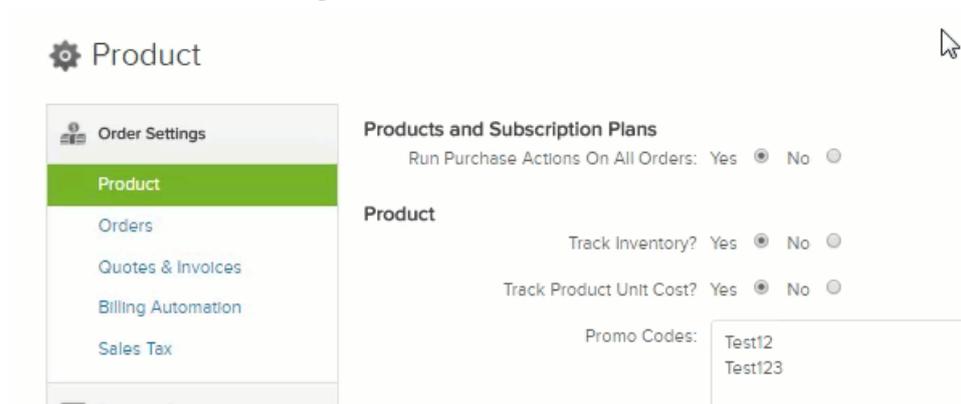
Add Product And Service Fulfillment Notes To Orders



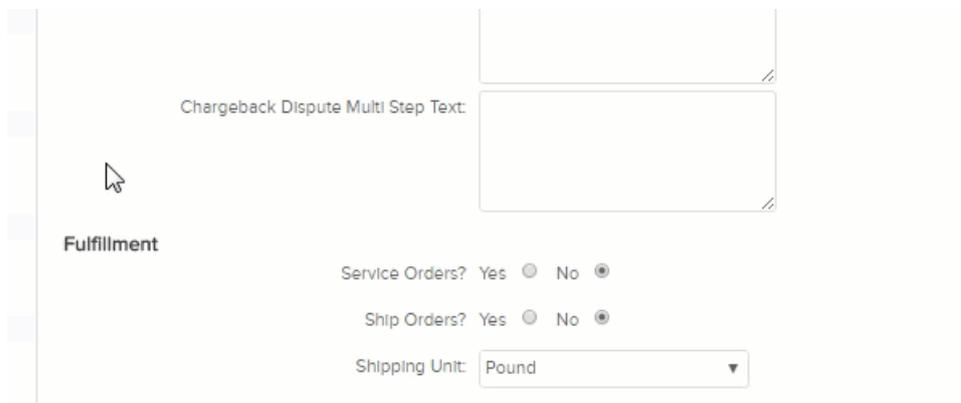
This article applies to:

Max Classic does not include automated order fulfillment tracking. However, you can manually track this information on individual orders. You can add shipping and service notes to each line-item of an order. These are internal notes that you can reference if a customer inquires about their order.

1. Go to **E-Commerce > Settings**
2. Click on **Orders** in the **Settings** menu



3. Scroll down to the **Fulfillment** section and enable **Service Orders** and/or **Ship Orders**



4. Now, when you click on an item in an order, you will have the ability to add notes concerning the order item