Multi Factor authentication for WePay merchant center@

This article applies to:

Max

Max Classic

WePay closed its UK operations in August 2023. Customers will not be able to add a new WePay connection to their Keap account. There will be more information to come.

We refer customers to WePay for WePay merchant center support.

Multi-Factor Authentication for the WePay merchant center adds an extra layer of security. You can set up trusted devices and a verification code will be sent via test message when attempts are made to log in to devices that you have not set as trusted.

Set up multi factor authentication

- 1. In the WePay Merchant Center, click Security from the left-hand menu.
- 2. Click the Authentication tab and then click Continue.
- 3. Enter your Country Code and phone number and click Send Code.
- 4. Once you receive the text with the code, enter the code and click Verify.
- 5. Click Continue.
- 6. Follow the steps for Google Authenticator (optional).

Protect your account with a time one-time password that can be generated by your phone's application.

- 1. Install the Google Authenticator app (iPhone | Android).
- 2. In Google Authenticator, touch Menu and select "Set up account". Then, scan the barcode.



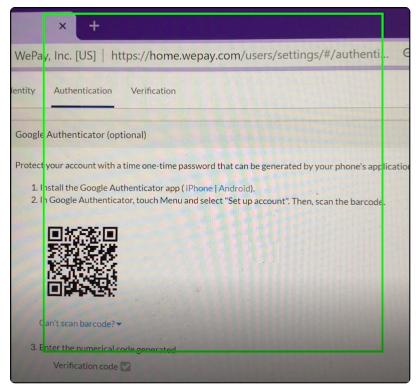
- 7. Download Google Authenticator (Android or Apple)
- 8. Once installed click Begin setup.



9. Click Scan code.



- 10. Allow access to your camera.
- 11. Use your mobile device to scan the barcode on your monitor. It doesn't have to line up perfectly.



12. A code will be generated which you will enter on step 3 of the Google Authenticator.





13. Add additional phone numbers and/or Add Google Authenticator.

