

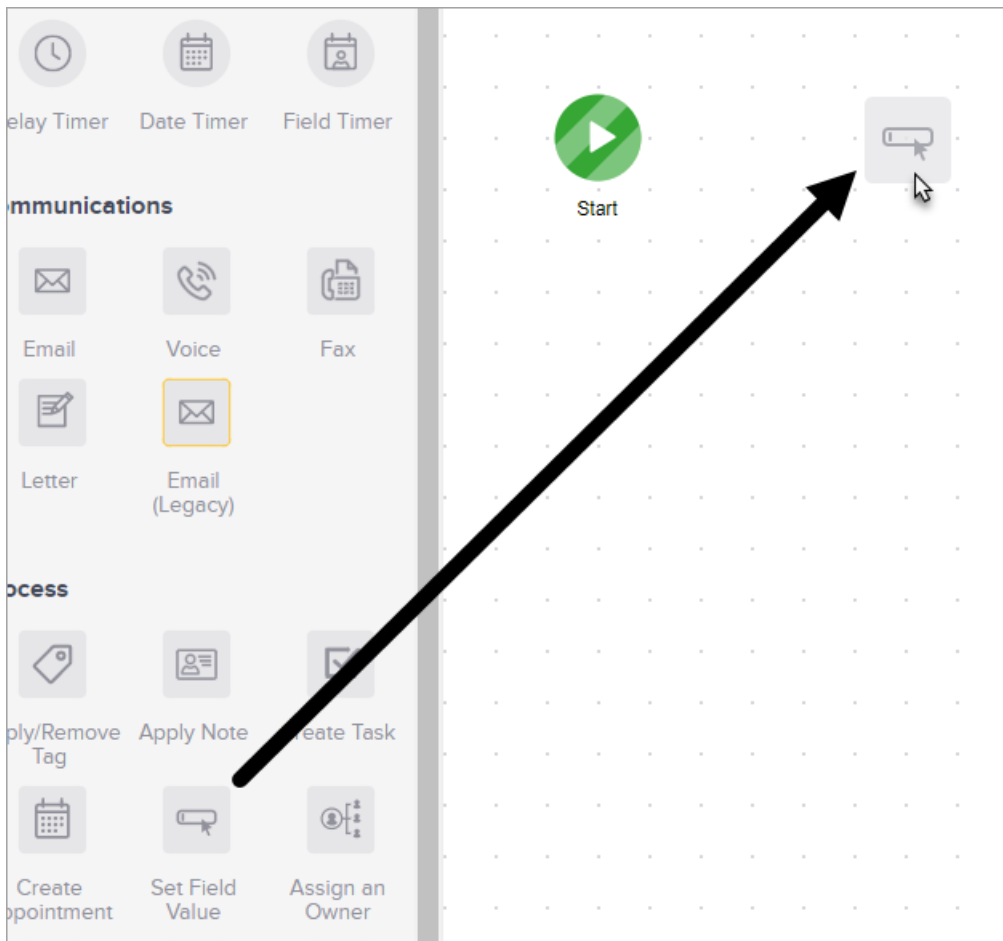
# Campaign Sequence - Set Field Value

This article applies to:

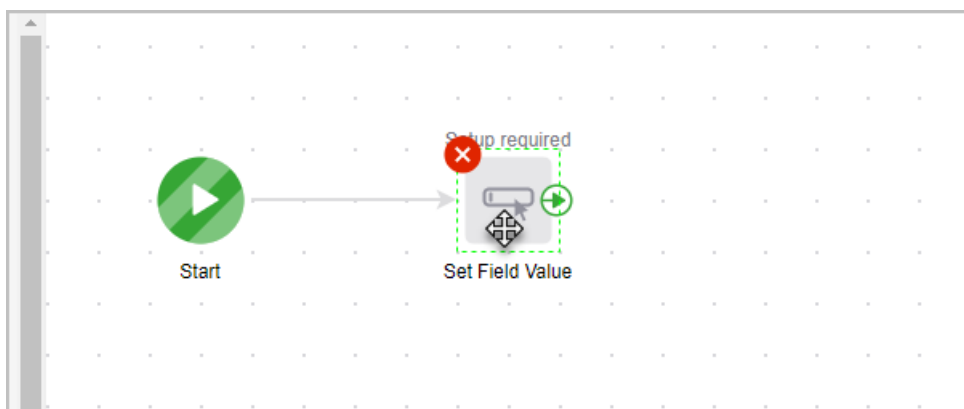
You can automatically set the value of a standard or custom field on the contact record in a Campaign Builder sequence.

## Use the Set Field Value process

1. Click inside a campaign sequence and drag and drop the Set Field Value object onto the campaign canvas.



2. Double-click the Set Field Value icon



3. Select a field to edit

Summary  
This action allows you to automatically add information to a Contact's field, override the Contact's previous field value, or clear the existing field value.

Field Value  
Please select one

- Please select one
- Company
- Title
- Job Title
- Person Title
- Person Notes

4. Set the field value.

Summary  
This snippet allows you to automatically add information to a Contact's field or override the C

Field Value  
Branch

Overwrite existing value

Branch  
South

5. Or clear the field's value entirely

Summary  
This action allows you to automatically add information to a Contact's field, override the Contact's previous field value, or clear the existing field value.

Field Value  
Referring Email

Referring Email

Overwrite existing field value

Clear existing field value

## Use math to adjust field values

You can use the Set Field Value process to update field values in Keap using addition, subtraction, division, or multiplication.

1. After opening the Set Field Value process, select **Use math**

Overwrite any existing field value and replace it with a new one.

**Set field value**  
Set a value to an empty field, this will NOT overwrite an existing field value.

**Clear field value**  
Remove any value from the selected field (set to empty).

**Use math**  
Use math to change an existing field value (for number fields only)

2. Select the field to update

Select a field\*  
Select a field

Math\*  
▼

Quantity\*

PR

decimal

Total purchases made

Calculate a new field value based on adding, subtracting, dividing or multiplying a number you pick with the existing field value. For example, let's say you want to add 25 "Rewards points" to a Contact's "Rewards points" field. You would select "Use math" then select your field "Add (+)" and then input "25" in quantity. [Learn more](#)

3. Select the type of math to perform

Select a field\*  
Total purchases ma..✓

Math\*  
Math

Quantity\*

Pro tip: Use math to calculate a new field value based on adding, subtracting, dividing or multiplying a number you pick with the existing field value. For example, let's say you want to add 25 "Rewards points" to a Contact's "Rewards points" field. You would select "Use math" then select your field "Add (+)" and then input "25" in quantity. [Learn more](#)

Add (+)

Subtract (-)

Multiply (\*)

Divide (/)

4. Enter a quantity

Summary  
This action allows you to automatically add information to a Contact's field, override the Contact's previous field value, or clear the existing field value.

Select an option\*  
Use math

Select a field\*  
Total purchases ma..✓

Math\*  
Add (+)

Quantity\*  
1

Pro tip: Use math to calculate a new field value based on adding, subtracting, dividing or multiplying a number you pick with the existing field value. For example, let's say you want to add 25 "Rewards points" to a Contact's "Rewards points" field. You would select "Use math" then select your field "Add (+)" and then input "25" in quantity. [Learn more](#)

5. Click Save

## Exceptions to the Set Field Value process

- The only fields that you cannot update using this process are the following: Name, Phone, Address, Main Email, and SSN
  - You cannot update/change the lead source field if it already has a value
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