

Fixing Common Error Messages🔗

There are several problems that you can remedy by simply clearing your browser cache & cookies. [Here is a great website](#) dedicated to helping you do this on the most popular web browsers.

Examples of problems that may be fixed by clearing browser cache & cookies:

- Drop-down fields are missing or not working on a page
 - The campaign builder isn't loading on the page.
 - You get an "Access denied" message when trying to use the Contact search even though you are an Admin user
 - You receive the error message, "Results cannot be retrieved at this time" or something similar that states that the page is not loading correctly
 - When you are trying to save a page or make changes to a campaign and they are not updating correctly
 - Occasionally, clearing cache & cookies can resolve slowness issues
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