

Additional Packages

This article applies to:

Additional Packages

Keap system administrators can sign into Keap to upgrade account functionality, and to purchase additional users or contact/email levels. Removing your Unengaged/unsubscribed contacts will free up contacts space to avoid paying for additional contacts. It's recommend doing this first before adding packages.

There will be a pro-rated amount when the order is submitted and then the full additional package amount will be applied to your next billing cycle.

1. Go to **Admin > Billing & Account Info** in the main navigation menu
 2. Click on Buy Additional Emails/Contacts
 3. Click a "Buy This" button for the email/contact
 4. Select the desired quantity and click **Purchase Emails/Contacts**
 5. This will take you to our online cart.
-